

List of Selected Acronyms and Abbreviations

ANOVA: Analysis of Variance
BIDS: Bath Information Data Services
CCT: Cognitive Complexity Theory
CUA: Common User Architecture (IBM)
FFM: Few Fare Machine
GOMS: Goals, Operators, Methods, Selection rules
GUI: Graphical User Interface
HCI RN: Human-Computer Interaction Resources Network
HCI: Human-Computer Interaction
(Tukey) HSD: Honestly Significant Difference test
(Hyper)SAM: Smith And Mosier (1986) guideline management tool (Iannella 1995)
ISO: International Organisation for Standards
KLM: Keystroke Level Model
MFM: Multi-Fare Machine
MGS: Micro Gallery System
QF: QuickFare Machine
Stdev: Standard Deviation
TAG: Task Action Grammar
TVM: Ticket Vending Machine
UEM: User Evaluation Method
UPT: Usability Problem Token
VDT: Visual Display Terminal
VP-Lab: Virtual Psychology Laboratory
WIMP: Windows, Icons, Menus, Pointer

