

Prioritised by (Appearances x Rating)					
Apps	Rtg.	No.	Problem	Type	Prior.
21	4.57	64	Periodisation of R of Germany/History pages not clear/understood	LN	96.02
15	4.60	88	"Trace" not meaningful term	SUM	68.96
15	4.15	179	Slowness of system processes (page changes etc)	RP	62.29
12	4.25	82	"See Also" not meaningful term	SUM	51.00
15	3.17	211	Index pictures (and text) should be clickable (+ indicated)	None	47.50
10	4.45	156	NEXT PAGE behaviour inconsistent : 1st of next set v wrap-around	CON	44.50
8	5.33	201	Need for more obvious general help or intro, esp. from first Index	GH	42.67
6	5.50	30	Cannot return directly to source page of a set, once further 'in'	NE	33.00
7	3.87	219	History pages (TLS) map names not clickable	None	27.07
5	5.00	31	Next Page does not 'return' to previously found 'next page'	NE	25.00
5	5.00	130	More information ('story') needed on (particular) works (etc.)	APC	25.00
4	5.67	221	History page maps : featured places not (all) on map	None	22.67
6	3.44	86	"Top level", "top level sections" not meaningful terms	SUM	20.67
4	5.00	29	Can't go to/know of a previous page in a set unless just been there	NE	20.00
5	3.83	193	Italic text (on painting descriptions) hard to read	PCL	19.17
6	3.17	89	TRACE icon not meaningful/obvious	SUM	19.00
4	4.33	28	Go back does not include Index or See Also	NE	17.33
4	4.25	73	Need stronger/additional information on category (section) changes	LN	17.00
5	3.33	32	Trace could be larger (more previous pages) : can't go further back	NE	16.67
4	4.17	87	"Put away" not meaningful term (or icon)	SUM	16.67
6	2.61	212	Pics and captions / Index 'parts' could be (clickable) together	None	15.67
4	3.67	62	Need 'already selected/visited' indicator (for page icons etc)	FE	14.67
4	3.67	107	Not clear what 'shadow' on GO BACK icon indicates	SUM	14.67
5	2.88	163	Cursor does not change over menu bar buttons	CON	14.38
3	4.75	46	History page (TLS) searching cannot be by combined place + time	NE	14.25
2	7	14	No facility to search for terms/names	FU	14.00
3	4.67	65	Next Page wrap-around (when at last page) not clear	LN	14.00
3	4.50	100	"Put away" (overlay pages) not meaningful term	SUM	13.50
4	3.33	172	Only Help uses underlining: its example buttons are not clickable	CON	13.33
3	4.33	16	Gen Ref should include reference (to system, what is available)	FU	13.00
3	4.0	21	Should be (optional) 'enlarge' (full screen) facility/version of pics	FU	12.00
2	5.50	66	Cannot 'go back' from first (TLS) page (to Index)	LN	11.00
3	3.67	192	"Next page" text too small	PCL	11.00
3	3.5	215	"Next page" text should be clickable	None	10.50
2	5.00	165	Link (text) availability not consistent (many pages with few or none)	CON	10.00
2	5.00	225	(Some) paintings need enlarged 'sections' or close-ups	None	10.00
3	3.00	42	Title bar icon (picture) not clickable (not a link)	NE	9.00
2	4.50	44	Need link to 'period' from history maps (saves return to top level)	NE	9.00
2	4.50	116	Terminology (esp. art techniques) too specific	SUM	9.00
2	4.50	175	"Next page" text and NEXT PAGE button relationship not clear	GL	9.00
2	4.50	204	Lack of specific help from certain pages or certain buttons	CSH	9.00
3	3.00	222	Text link arrows should be 'inside' labels (and thus active)	None	9.00
2	4.00	57	Clickable objects could be 'active' (cursor change not noticed)	FE	8.00
2	4.00	83	SEE ALSO pic not meaningful	SUM	8.00
2	4.00	150	TLS History page 'period' bar/buttons could be better emphasised	SA	8.00
2	4.00	153	Index difference/emphasis (as overlay) not appropriate/necessary	SA	8.00
3	2.67	169	Help menu bar buttons/layout not the same as main menu bar	CON	8.00
3	2.67	171	Help example buttons not the same as used on system	CON	8.00
2	4	180	TLS Atlas page 'busy'/too detailed	VL	8.00
3	2.50	129	More information needed on some terms, types etc.	APC	7.50
1	7	1	Not clear what system is for, nor why users need it	RM	7.00
1	7	2	Too much art ! (for 'man in street')	RM	7.00
1	7	6	Should be map of whole gallery, organised by period	FU	7.00

7.00	FU	12	1st screen(s) should be more oriented to what (tasks) visitors want	7.0	1
7.00	FU	20	Prefer full-screen works, not painting plus text	7	1
7.00	FU	22	Organisational layout too complex and specialised	7	1
7.00	NE	50	Gen Ref (Index) should include selectable sub-types	7	1
7.00	FE	58	"Busy" cursor should not still indicate after page change	7	1
7.00	LN	74	Need a 'map' of (MGS) system, plus current location	3.50	2
7.00	SUM	106	NEXT PAGE and GO BACK icons not clear or adequate	7	1
7.00	SUM	112	Painting catalogue should be part of system hierarchy, not separate	7	1
7.00	CON	154	History pages navigation (time within place) not used elsewhere	7	1
7.00	CON	155	R of G 1525-1600 page organisation not consistent with others	7	1
7.00	CON	168	Enabled/disabled effect on See Also wrong way round	7	1
7.00	VL	183	Some pages (of miniature pics) too cluttered	3.5	2
7.00	PCL	194	Link/pop-up panel highlight (grey) 'a bit hard to see/not distinct	3.50	2
7.00	GH	203	Should be able to use system without help	7	1
7.00	None	206	"Initialising" window/panel obscures first index	3.50	2
7.00	None	207	Don't like (diamond) shape of A-Z button arrays	3.50	2
7.00	None	217	Help Contents page : not clear what is 'active'	7	1
7.00	None	220	History pages search strategy not clear	7	1
6.00	FU	5	Need for indication of where other works are (other galleries)	6	1
6.00	FU	9	Need for 'suggested tour' of popular works in gallery	6	1
6.00	FU	15	Gen Ref should include names of works	6	1
6.00	FU	19	First page of Help not necessary (direct to 'lower' pages)	6	1
6.00	NE	34	Trace does not show all pages 'visited' (unwinds on Go Back)	6	1
6.00	NE	37	Trace does not include Index/Contents	6	1
6.00	NE	38	See Also not available from Trace	6	1
6.00	LN	70	Overlay pages could/should be whole screen (counter-intuitive)	3.00	2
6.00	LN	72	Paintings could be 'overlay' pages, with source underneath	6	1
6.00	CA	78	Menu bar options not functionally distinct	6	1
6.00	SUM	84	"Contents" not meaningful term	3.00	2
6.00	SUM	96	Don't like Trace design ('spiral' route)/not clear	3.00	2
6.00	SUM	109	TLs and 4-category structure not clear	3.00	2
6.00	SUM	118	Text information 'not interesting enough'	6	1
6.00	SUM	119	Latin translation (on painting descriptions) needed	3.00	2
6.00	SUM	124	Help terminology (eg "cursor"), too computer-specific	6	1
6.00	MO	127	No modifiability	6	1
6.00	FL	128	Menus duplicate buttons unnecessarily (any differences not clear)	6	1
6.00	CON	157	GO BACK and NEXT PAGE behaviour not consistent	6	1
6.00	CON	158	NEXT PAGE, GO BACK look as if ALWAYS converse of each other	6	1
6.00	CON	170	Help navigation not same as main system	6	1
6.00	MOL	185	Need for scrollable lists for search (A-Z) pages	6	1
6.00	MOL	186	See Also links could be on page, or in page text	6	1
6.00	CSH	205	Lack of problem-related help (guidance on choices at each step)	6	1
6.00	None	226	No sound (audio) information (could listen while looking)	6	1
5.00	FU	10	Need 'popular paintings' tour (etc) close to top level or first screen	5.0	1
5.00	FU	13	Browsing not well supported, esp. from TLs	5	1
5.00	FU	24	Should not be more than one page of any one picture type	5	1
5.00	NE	27	Go back does not omit loops	5	1
5.00	NE	39	See Also : too much work (moves) merely for finding information	5	1
5.00	NE	43	Need links to 'more information' on each/some page(s)	5	1
5.00	NE	47	A-Z browsers need means to go forward/back alphabetically	5	1
5.00	NE	52	Help navigation more complex than need be (eg. wrap-around)	5	1
5.00	NE	53	Help NEXT PAGE should not wrap around	5	1
5.00	FE	59	Could show number of click-aheads requested	5	1
5.00	FE	60	Underlying system 'workings' should be transparent to user	5	1
5.00	FE	61	No indication of how much/what parts of system explored	5	1
5.00	LN	69	Overlay page function not clear (at first)	5	1

76	5	1	5	See Also source (page underneath) not shown on See Also itself	LN	5.00
81	5	1	5	Click-ahead facility not obvious (until clicked during "busy")	UC	5.00
91	5	1	5	Trace icons could be 'real' pages (not icons), reduced in size	SUM	5.00
94	5	1	5	"Empty" Trace icons redundant	SUM	5.00
120	5	1	5	"First page" (on menus) not meaningful (expected to go back)	SUM	5.00
121	5	1	5	A-Zs should be QWERTY layouts	SUM	5.00
146	5	1	5	Several typos in Charity page	ACC	5.00
167	5	1	5	"Charity" appears as pop-up term and also whole page	CON	5.00
173	5	1	5	Help text emphasis not bold, as underlined text is	CON	5.00
176	5	1	5	"Next page" text and context text are in different places on page	GL	5.00
188	2.5	2	5	Contents button in wrong place (not accessible)	MOL	5.00
208	5	1	5	A-Zs should be in columns	None	5.00
218	5	1	5	Help example buttons (eg DEGAS) imply 'active' links	None	5.00
230	2.50	2	5	Pop-up indicator not different enough to link indicator	None	5.00
3	4	1	4	Content not suitable for (school) children	RM	4.00
4	4	1	4	Trace not needed for novices (looks complicated)	RM	4.00
11	4	1	4	TOUR should be on Index (available at start)	FU	4.00
23	4	1	4	Could be more routes to paintings than (TLS) four	FU	4.00
40	4	1	4	See Also should be 'direct to category' (ie skip lower pages)	NE	4.00
49	4	1	4	Cannot go directly to particular information from A-Zs	NE	4.00
56	4	1	4	Cursor change not sufficient to indicate 'clickability'	FE	4.00
63	4	1	4	Buttons could have (3-D) 'depress' effect when clicked	FE	4.00
71	4	1	4	Grey (source pg) effect with 'overlay' page not necessary	LN	4.00
77	4	1	4	Need indication of what previous page (of a set) is	LN	4.00
79	4	1	4	Computer system gets in the way of paintings	UC	4.00
92	4	1	4	Not clear how to use trace (what it is)	SUM	4.00
99	2.00	2	4	FIND icon not clear/appropriate	SUM	4.00
108	4	1	4	Index could include visual representation of (TLS) structure	SUM	4.00
117	4	1	4	Picture types terminology too 'academic'	SUM	4.00
123	4	1	4	Don't like abbreviations (in Help)	SUM	4.00
131	4	1	4	More information needed on artists	APC	4.00
134	4	1	4	Index text 'too wordy'	APC	4.00
144	4	1	4	Some portrait types not examples	ACC	4.00
151	4	1	4	See Also (border) emphasis not noticed	SA	4.00
164	4	1	4	Link arrow is within text box for pic captions but not text links	CON	4.00
166	4	1	4	Some links in text but not on page (eg. from pic icons)	CON	4.00
178	2	2	4	Pop-up windows do not have 'put away' or 'close' facility	MP	4.00
182	4	1	4	Trace 'visual overload'	VL	4.00
189	4	1	4	Index text 'a bit hard to read'	PCL	4.00
195	4	1	4	Pop-up and link label text not strong enough	PCL	4.00
214	2.00	2	4	Clickable objects not clearly enough indicated	None	4.00
223	4	1	4	Pic caption link arrows should be with text	None	4.00
7	3	1	3	Should show example works (from this Gallery)	FU	3.00
8	3	1	3	Need 'tour' of themes, periods, types, artists, etc.	FU	3.00
33	3	1	3	Trace does not omit repeated moves (loops)	NE	3.00
45	3	1	3	Need new category/section for 'dates' (from TLS)	NE	3.00
48	3	1	3	Need for shortcut entry for A-Zs	NE	3.00
51	3	1	3	Wrap-around not needed (where it works)	NE	3.00
67	3	1	3	Not obvious that TLS Go Back move changes category	LN	3.00
80	3	1	3	Cannot cancel or abort processes/page changes	UC	3.00
85	3	1	3	CONTENTS icon not sufficiently descriptive/obvious	SUM	3.00
90	3	1	3	Not clear that Trace icons are pictures or screens	SUM	3.00
93	3	1	3	Not clear how Trace works (why not filled at start ?)	SUM	3.00
97	3	1	3	Trace "First page visited" not meaningful	SUM	3.00
98	3	1	3	"Find" not meaningful/appropriate term	SUM	3.00
110	1.50	2	3	TLS 'subject and theme' (category) wording not clear	SUM	3.00

1	3	111	"Painting Catalogue" not understood	SUM	3.00
1	3	113	Ordering (mostly by date) of pic icons not clear	SUM	3.00
1	3	122	Don't like capitals for button labels	SUM	3.00
1	3	126	Help "MGS" not meaningful	SUM	3.00
1	3	132	No 'fantasy', or 'creativity' : does not attract or invite	APC	3.00
1	3	133	Index layout 'a bit boring'	APC	3.00
2	1.50	138	Placement of text on 'standing' and 'sitting' 3/4 length portraits	APC	3.00
1	3	139	"n of N" information shown twice (title bar and context text)	APC	3.00
1	3	160	Within-TLS pages not consistent in appearance	CON	3.00
1	3	161	GO BACK and TRACE buttons from first TLS produce error message	CON	3.00
1	3	162	Expected NEXT PAGE to dim on (sole) Charity page, not disappear	CON	3.00
1	3	177	Pic icons should be moveable, manipulable etc.	MP	3.00
2	1.50	184	Scrollable text/pages preferred for continuous info/pages	MOL	3.00
1	3	187	SEE ALSO should be on page, not menu bar	MOL	3.00
1	3	190	Index icons could be bigger	PCL	3.00
1	3	198	Need for more bright colours and better contrast	PCO	3.00
1	3	202	Help could include background info, art history, system organisation, etc	GH	3.00
1	3	213	Not clear from pages themselves which links are available	None	3.00
1	3	227	More colour needed (other than on paintings)	None	3.00
1	3	228	START button edge similar to first index	None	3.00
1	3	229	Painting catalogue title pic same colour as menu bar buttons	None	3.00
1	2	18	Help organisation does not support quick searches or salient info	FU	2.00
1	2	25	Picture Types organisation/function not clear	FU	2.00
1	2	35	Trace move not genuinely 'backwards' (is new forward move)	NE	2.00
1	2	36	Trace does not show links between previous pages	NE	2.00
1	2	55	Contents/See Also/Trace icons should represent their function	ML	2.00
1	2	68	Navigation within TLS pages not understood	LN	2.00
1	2	75	Colour coding could be extended to titles	LN	2.00
1	2	95	Trace ('trail') metaphor converse of what expected	SUM	2.00
1	2	101	"Tour" not meaningful term	SUM	2.00
1	2	102	Term "General Reference" poor	SUM	2.00
1	2	104	"Initialising" not familiar term	SUM	2.00
1	2	105	"Tour" (term and icon) implies tour of system	SUM	2.00
1	2	114	Not clear what 'link' arrow does (at start)	SUM	2.00
1	2	135	TLS pages text should be more emphasised	APC	2.00
1	2	141	"Next page" text should be bottom right	APC	2.00
1	2	142	Pop-up indicator (*) should be at end of text	APC	2.00
1	2	152	"Gallery location" text not very prominent	SA	2.00
1	2	159	TLS cyclical (wrap-around) structure not consistent with rest	CON	2.00
1	2	174	Noun/verb inconsistency in icon labels	CON	2.00
1	2	197	Colour on pictures 'a bit blurred'	PCL	2.00
1	2	199	Colours too strong	PCO	2.00
1	2	200	Captions and labels do not attract attention	PCO	2.00
1	2	209	Could be more A-Z names (etc) on each page	None	2.00
1	2	224	No arrow needed for (text) link items	None	2.00
1	1	17	Gen Ref expected to contain links to all other sections	FU	1.00
1	1	26	Portraits organisation 'weird'	FU	1.00
1	1	41	See Also could include all links that there are from each page	NE	1.00
1	1	54	See Also icon serves as recall, not recognise	ML	1.00
1	1	103	Gen Ref term "subjects" (in Index) not meaningful	SUM	1.00
1	1	115	Links to different page types could be differently indicated	SUM	1.00
1	1	125	Help "menu bar buttons" not clear term	SUM	1.00
1	1	136	TLS text info should be presented in columns	APC	1.00
1	1	137	"Time and place" (TLS History) appears twice	APC	1.00
1	1	140	"Gallery location" text could be page left	APC	1.00
1	1	143	"Death of the virgin master" not an artist's name	ACC	1.00

1	1	145	"Chronological" (history pages) used to mean 'time'	ACC	1.00
1	1	147	Typo in Cranach page	ACC	1.00
1	1	148	"Active maps" (History TLS) not active	ACC	1.00
1	1	149	"Impressionists", not "Impressionism" on pop-ups	ACC	1.00
1	1	181	A-Zs (Artists) 'visual overload'	VL	1.00
1	1	191	TLS pages text should be more emphasised	PCL	1.00
1	1	196	Trace icon text could be bigger	PCL	1.00
1	1	210	A-Zs 'a bit boring'	None	1.00
1	1	216	Not clear that Trace icons clickable	None	1.00